

## WHAT WE DO

**carewash** is a local organisation providing laundry services within the community, offering a collection and delivery service tailored to meet your needs.

The innovative techniques we use during the laundry process ensure that all linens are free from infection. By ensuring that garment care and quality are maintained, **carewash** are becoming a household name in community laundry services.

With our detailed knowledge and experience of working with vulnerable adults in the community, we bring added value to the laundry service. Users can rest assured in the knowledge that our service is operated by a provider experienced in and fully aware of issues such as adult safeguarding and the personalisation agenda.

**carewash** immediately investigates any incidents of failed laundry collection/delivery to protect the wellbeing of vulnerable adults using the service. Where applicable we will report to the relevant authority (public-sector clients only).

Find out more:  
[www.carewash.co.uk](http://www.carewash.co.uk)

For sales enquiries please call  
**0800 888 6088**

For customer service enquiries please call  
**020 8469 9785**

### Head Office

116 Greenwich South Street, Greenwich, London SE10 8UN

### London

Lanier Road, London SE13 6HU

### Oxford

Pony Road, Horsepath Industrial Estate, OX4 2RD



**carewash**

community laundry services  
**Ozone**  
nature's superbug killer



## WHO WE ARE

**carewash** is part of **careoutlook ltd**, which started in 2004, providing specialist home-care services to local authorities and private clients. Following the success of its home care division, careoutlook diversified into the community laundry industry, which we felt went hand in hand with high-quality home-care services.

**carewash** are aware of the demand for a service which will process items in such a way as to render them safe and clean, and constantly improve standards whilst reducing carbon footprints. We are committed to providing a high-quality, personalised laundry service.

Staff operating the service are carefully selected and thoroughly trained in all aspects of working with vulnerable adults, including codes of conduct and essential standards of quality and safety

## OUR SERVICES

All staff are CRB checked

All 'no response' incidents are investigated

Understanding of and training provided in areas such as infection control, safeguarding of vulnerable adults, personalisation and essential standards of quality and safety

Safeguarding incident reporting

Tailor-made services

Door-to-door collection and delivery

Comprehensive staff training in laundry best practices

24-hour, 7-day-per-week operation

Environmentally friendly services

Specialists in garment care

**Total disinfection of soiled items using **ozone** technology**

## HOW WE DO IT

The wash processes are designed not only for adequate cleaning but also for disinfection without causing damage. This requires much more sophisticated methods of washing, and to this end we use what we understand to be the latest method: **ozone** technology.

**ozone** technology provides one of the most powerful disinfectants known to man, proven effective against superbugs such as **MRSA** and the resilient spores of **Clostridium Difficile**. Because ozone is killed by heat and can only work at very low temperatures, we do not need to use harsh chemicals or high temperatures, which can damage items not designed to withstand thermal disinfection. **ozone** provides complete disinfection without these drawbacks, and enables us to be proactive in reducing our carbon footprint.

